



COFFMAN'S

HOME FURNISHINGS APPLIANCES

Relax, You're Home.

Dear Coffman's Customer,

We are sympathetic and understand that you have experienced problems with your appliance(s).

After the \$85 plus tax diagnostic fee has been paid. During or soon after this visit, the Customer will be provided with an estimated cost for repairs, if a repair can be made.

We are happy to offer you our Service Promise.

After the initial diagnostic visit, the Customer may choose one of the following 3 options:

1. Allow Coffman's service department to repair the appliance: This option will incur the cost of the part(s) and labor to make that repair.
2. Do not have your appliance repaired but replaced. The Customer will receive a \$50 credit towards any replacement appliance at Coffman's within 30 days.
3. Do not repair or replace appliance. The \$85 plus tax diagnostic fee will be the only charge.*

*Please Note: If an unrelated problem occurs on this appliance at a later date, a separate diagnostic fee will apply.

Customer:

Signature

Printed Name